POWDER COATINGS TROUBLESHOOTING GUIDE



| POWDER FEED – POOR FLUIDIZATION | | | |
|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--|
| PROBLEM | CAUSE | REMEDY | |
| FLUIDIZED BED: no air circulation through the powder paint; no surface air circulation | Insufficient air pressure | Check air supply. Increase air pressure to fluidizer | |
| | Inefficient container membrane; does not allow correct fluidization | Check fluidizing membrane for plugged pores from oil in air supply | |
| | | Check that the agglomerates tube in the carton is free of agglomer ate; turn on the vibrator | |
| | Agglomeration: Lumps in the powder caused by humidity or heat | Mix the powder manually before operating | |
| RAT-HOLING: The powder coating does not fluidise evenly and forms volcanoes and air holes | Powder level in hopper too low | Add powder until hopper is 60-70% full when fluiding air is on | |
| | Packed or moist powder | Manually stir powder with paddle or clean, dry air. If powder is moist, add fluidising additive | |
| | Problem with membrane | Check bottom of bed for obstructions, plugged pores or damage to membrane | |
| DUSTING: Powder blowing out of hopper | Excessive air pressure on the fluidizer | Adjust air regulator to lower pressure to fluidizer | |
| | Powder too fine | Decrease the recovery powder and increase the virgin powder | |
| | | Contact your Sherwin-Williams representative to have the particle size distribution checked | |

| POWDER FEED – TRANSPORT HOSES AND CONNECTED PUMP | | |
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| PROBLEM | CAUSE | REMEDY |
| POOR POWDER FEED | Damaged feed hoses. Avoid hoses that are too long, kinked or flattened | Repair or replace as needed |
| | | Avoid sharp bends |
| DISCONTINUOUS FLOW OR INTERRUPTION OF THE FLOW | Insufficient air pressure or volume | Check air supply. Ensure adequate air supply is constant |
| | Kinked powder hoses | Check powder feed hoses |
| | Pump, venturi tubes, hoses or guns clogged with powder | Adequately clean each area of passage of the powder coating |
| | | Check air supply for oil or moisture, which causes powder compaction |
| | High humidity in powder application area | Check and adjust humidity as needed |
| IMPACT FUSION: Fusion of powder | Excessive buildup | Clean and replace parts |
| in pipes and guns | Air pressure | Turn air settings down on pumps and guns |
| | Oil or moisture in air supply | Check air supply for clean, dry air |
| | Worn venturi tubes | Replace as needed |
| | Powder too fine | Reduce recovery: change the ratio between virgin and recovery |
| | | Contact your Sherwin-Williams representative to have the particle size distribution checked |

| APPLICATION BOOTH | | | |
|----------------------------------------------------------------------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------|--|
| PROBLEM | CAUSE | REMEDY | |
| POWDER COMES OUT FROM SPRAY BOOTH (Inadequate air flow through booth) | Broken or clogged filter cartridges | Clean or replace filters Check air pressure Check for moisture/oil in air supply | |
| | Final filters clogged | Check cartridges for leakage. Repair or replace as needed | |

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| | CAUSE | REMEDY |
| PENETRATING CAGE AREAS | Insufficient grounding for materials | Check grounding of parts. All contact areas must be free of powder buildup and other insulat- ing materials |
| | Excessive voltage | Decrease voltage setting so that the surfaces closest to the gun do not repel powder |
| | Powder flow too low | Increase powder flow rate |
| | Nozzle not adapted | Adjust powder spray pattern and choose the right nozzle to pene- trate the recesses |
| TE POWDER OR COVERAGE | Electronic equipment not providing high enough KV | Make sure high voltage source is on. Recheck electrical continuity throughout Replace missing or broken electrode |
| | | Clean electrode insulated by powder buildup or impact fusion Reduce gun to part distance |
| | Poor grounding | Check ground from part to track. All contact areas must be free of all insulating materials |
| | Powder flow too high | Do not force too much powder through the electrostatic cloud |
| | Excessive air pressure blowing the painted pieces | Reduce air setting and/or increase gun to part distance |
| | Powder attracted to adjacent parts | Reduce the number of hanging pieces and increase the distance |
| | Excessive moisture in powder application area. High moisture in air will tend to dissipate the charge on the powder particles | Control the humidity in the powder application area |
| TE SPRAYING | Worn spray gun parts | Replace worn feed tubes, venturi pump, deflectors and covers |
| | Impact fusion on guns | Clean areas of concern |
| | Powder flow too low | |
| ZATION: Powder is | Gun positioned too close | Change gun placement |
| n part | Poor grounding | Check ground |
| | KV/uA are too high | Reduce voltage and/or uA settings |
| | Excessive powder thickness | Reduce coating thickness |
| | | |

| POWDER APPEARANCE | | |
|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PROBLEM | CAUSE | REMEDY |
| GLOSS TOO LOW | Incompatibility between powders | Clean application equipment before switching to a different powder |
| | Micro-pinholing from outgassing | Check substrate for cleanliness and porosity Check powder and substrate for moisture |
| | Overcuring of parts | Check oven temperature and dwell time |
| GLOSS TOO HIGH | Undercured | Increase cure temperature or dwell time in oven |
| SMOOTH POWDER PAINT | Back ionization | Increase distance from the gun to the part |
| | Excessive KV settings | Reduce voltage micro amps |
| EXCESSIVE ORANGE PEEL | Film thickness out of design range | Adjust film thickness as needed |
| | Excessive KV settings | Reduce voltage and/or micro amps |
| CONTAMINATION: Other colors in cured film | Poor clean-up between color changes | Clean feed and spray systems thoroughly |
| OFF COLOR | Insufficient oven programming | Check exhaust vent fans |
| | Oven dwell time too long, or excess oven temperature | Ensure parts are not in oven longer than desired Lower oven temperature |
| | Variations in film thickness, which result in poor opacity in the areas where film build is difficult | Re-examine application procedures |
| | Powder | Check with your Sherwin-Williams representative |
| FILM THICKNESS TOO LOW | Improper application | Re-examine application procedures |
| | Air flow in booth disturbing spraying | Consult your equipment supplier |
| | Inconsistent powder flow | Check that the powder flow is |
| | · | correct without interruption |
| PINHOLING ON COATING SURFACE | Air being trapped in porous surfaces | correct without interruption De-gass parts before applying powder |
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| PINHOLING ON COATING SURFACE | Air being trapped in porous surfaces Film thickness too high Guns too near to the pieces | correct without interruption De-gass parts before applying powder Bake at a slower rate (lower temperature for longer time) |
| PINHOLING ON COATING SURFACE PULL-AWAY, VOIDS OR CRATERING | Air being trapped in porous surfaces Film thickness too high Guns too near to the pieces Poor metal preparation or dry off | correct without interruption De-gass parts before applying powder Bake at a slower rate (lower temperature for longer time) Check pre-treatment system, dry-off oven and part damage |

At Sherwin-Williams, powder is not just a technology.

Sherwin-Williams powder coatings offer the breadth and flexibility you need for your finishing requirements, with a wide assortment of in-stock colors and textures, as well as special effect finishes and custom colors available just-in-time.

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| PHYSICAL PROPERTIES OF THE FINISH | | | |
|----------------------------------------------|---------------------------|----------------------------------------------------------------------------------|--|
| PROBLEM | CAUSE | REMEDY | |
| POOR HARDNESS OR ABRASION RESISTANCE | Undercured | Increase oven temperature or extend cure time in oven | |
| POOR ADHESION | Poor cleaning of parts | Check pretreatment systemCheck substrate for changes | |
| | Undercured | Increase oven temperature or extend cure time in oven | |
| POOR PROTECTION FOR | Poor cleaning | Check pretreatment system | |
| CORROSION OR CHEMICAL RESISTANCE | Inadequate film thickness | Adjust application process to ensure specified thickness | |
| | Undercured | Increase oven temperature or extend cure time in oven | |
| POOR FLEXIBILITY AND/OR IMPACT RESISTANCE | Undercured | Increase oven temperature or extend cure time in oven | |
| | Poor cleaning | Check pretreatment system | |
| | Excessive film thickness | Adjust application process to ensure specified thickness | |